

Snatch theft

A moment's carelessness can result in grave consequences.



To avoid being involved

- Hold your bag or valuable items tightly on the side of your body opposite to the flow of traffic.
- Don't put your bag in the rear bicycle basket. If you put your bag in the front bicycle basket, cover it with a net designed specifically for theft prevention, or at least with a garment while ensuring that neither the handle nor any other part of the bag is visible.
- Avoid deserted or dark streets.
- Be alert to what is happening around you, and don't respond too eagerly to anyone who speaks to you with seeming kindness.
- Take a mobile security alarm or other security device with you whenever going out.



- Don't use a mobile phone while walking: doing so can distract your attention.
- Be especially cautious after withdrawing cash from an ATM or financial institution.
- Be aware that a brand-name bag itself can be the target of theft.



If you are involved

- Yell at once to let people around you know that you have had your belongings stolen.
- A thief will take a moment's opportunity to snatch your bag by force. Be careful not to be dragged with the bag or to fall to the ground.
- Try to remember the features of the thief/thieves, such as the number of individuals, what he/they wore, and the plate number and color of the vehicle (motorcycle).
- Immediately dial the police on 110 and notify them of any information about the thief/thieves, such as the number of individuals, what he/they wore, to which direction he/they fled, and the plate number and color of the vehicle.



What to do afterwards

- If you are injured due to the theft and need medical treatment, notify the police before seeing a doctor whenever possible.
- If a medical certificate is necessary for the purpose of investigation, follow the instructions of the police to have your medical certificate issued. (The issuing cost of a medical certificate can be covered publicly.)
- If you have your bank passbook, cash card, credit card or the like stolen, immediately contact the relevant financial institution or credit card company as appropriate, and complete procedures necessary to prevent fraudulent use.



Be assured that the personal information of the victim and witness who have reported the incident to the police will be kept in strict secrecy. As well, your privacy will be strictly guarded when you consult with or seek support from relevant organizations.

Pick pocketing and luggage theft

Be cautious! Your belongings are being targeted by thieves.



To avoid being involved



Measures to deter pick pockets

- Make sure your wallet and other valuable items are not visible from outside.
- Close and hold your bag tightly.
- Don't put your wallet in the rear pocket of your trousers.
- Use special caution when taking out your wallet from your bag and putting it in the bag.

Measures to prevent luggage theft

- Always keep your luggage within eyesight and put your hand on it whenever possible.
- Make sure nobody can see where your wallet is kept.
- Hold your bag tightly. If a lot of money and/or valuable items are in it, attach a mobile security alarm to the bag.



If you are involved

- Yell "DOROBO (Thief)!" immediately to let people around you know that you have been robbed. However, don't attempt to resist the thief, as doing so can result in physical injury. Use sufficient caution and call for help.
- Try to remember the features of the thief. You can snap a photo of the thief with your mobile phone.
- Immediately dial the police on 110 and notify them of any information about the thief/thieves, such as the number of thieves, to which direction he/they fled, and the plate number and color of the vehicle.

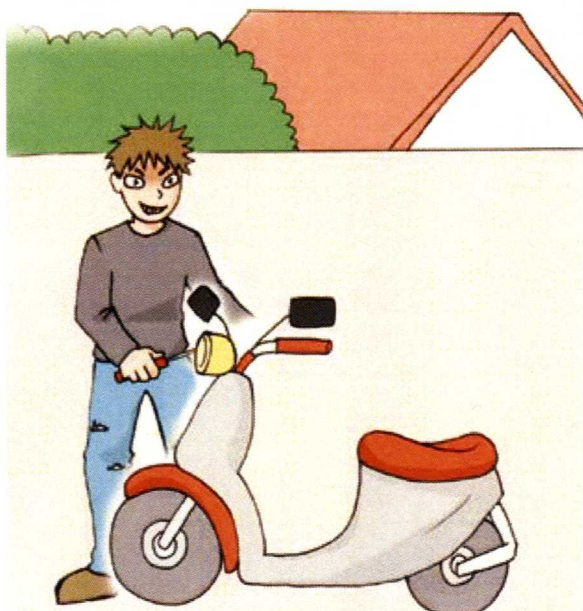


What to do afterwards

- Even if you are unaware of the theft upon its occurrence, report the incident to the police as soon as you become aware of it.
- If you have your bank passbook, cash card, credit card or the like stolen, immediately contact the relevant financial institution or credit card company as appropriate, and complete procedures necessary to prevent fraudulent use.

Motorcycle and bicycle theft

Be sure to lock your vehicle.



To avoid being involved

For motorcycle owners

- Be sure to remove the ignition key whenever you leave your motorcycle even for a short while.
- Make it a habit to handle-lock your motorcycle even when parking it at your home or parking lot.
- When purchasing a motorcycle, select the one equipped with security devices such as a key cylinder with a protective shutter and a wheel lock.
- Use an auxiliary lock such as a U-shaped lock and chain lock.
- Equip your motorcycle with an immobilizer or a security alarm. (An immobilizer prevents the engine from being started unless the ID code embedded in the key matches the ID code in the vehicle's engine control unit.)
- Register your motorcycle under the "Good Rider" theft prevention system.
- Ensure that the number plate can not be removed easily by securing it with screws designed specifically for theft prevention.
- Put a cover over your motorcycle when parking so that the model of the motorcycle cannot be identified from the outside.

- Select a parking lot where monitoring is constantly provided and that is brightly lit during nighttime, and never park your motorcycle illegally.

For bicycle owners

- Be sure to lock your bicycle whenever you leave it even for a short while.
- Use an auxiliary lock such as a wire lock.
- Select a parking lot where monitoring is constantly provided and that is brightly lit during nighttime, and never park your bicycle on the sidewalk.
- Register your bicycle under the theft prevention system.



If you are involved

- If you catch a thief in the act of trying to steal your vehicle, immediately dial the police on 110, and give information about the thief, such as his features and to which direction he fled, as well as the plate number of your stolen vehicle to facilitate investigation by the police.
- If the thief is about to flee, yell "DOROBO (Thief!)" and call for help from people around you. Do not try to handle the situation alone.



What to do afterwards

- Even if you are unaware of the theft upon its occurrence, report the incident to the police as soon as you become aware of it, giving the plate number and the number registered under the theft prevention system of your stolen bicycle/motorcycle.

What you can do to find the stolen vehicle as quickly as possible

- Write down the plate number and the number registered under the theft prevention system for your bicycle/motorcycle, so that you can immediately report these numbers to the police in case of theft.

What to do when you find a bicycle/motorcycle that appears to be stolen

- Don't touch or move the vehicle. Just contact the police and inform them of the features and number of the vehicle.
- Even if you find your stolen vehicle, don't touch or move it either. Just contact the police and ask the police to stop the investigation.

Car theft

Just locking the doors is not enough to protect your car.



To avoid being involved

- Be sure to remove the ignition key and lock the doors whenever you leave your car even for a short while.
- Don't hide a spare key around your car.
- Equip your car with a security alarm for theft prevention.
- Equip your car with an immobilizer and steering lock.
- Put a sticker on which the vehicle's plate number is printed on the rear window.
 - *This sticker is called "Third Number."
 - Even if the thief replaces the number plate, it will be obvious that the car has been stolen because the number will not match the third number.
 - If the sticker is peeled off by force, it is rendered unusable. This means the thief cannot change the number printed on the sticker.
- Park your car in a visible place.
- If you see any suspicious person around a car, report to the police.

You are advised to use a parking lot which meets the following conditions.

- A custodian or security guard is constantly on duty or a patrol is conducted regularly.
- The site is highly visible, an information board showing instructions for theft prevention is installed, and security devices (e.g.: security camera, sensor light, and automatic gate system) are in place.
- The site is equipped with security lights and is lit brightly at night.



If you are involved

- If you catch a thief in the act of trying to steal your car, immediately dial the police on 110, and give information about the thief, such as his features and to which direction he fled, as well as the plate number of your stolen car to help the police search for the thief.
- If you notice that a security device is activated, yell for help from people around you.
- If the thief is about to flee, yell "DOROBO (Thief)!" and draw the attention of people around you.
- If you chase the thief, notify the police of the direction in which he is fleeing by mobile phone or other means. But never act recklessly when chasing a criminal.



What to do afterwards

- Report the incident to the police, giving vehicle identification number and registered number of your stolen car.
- In addition, contact your car insurance company (to complete procedures for car theft insurance), the Transport Bureau Transport Branch Office (to temporarily cancel your car registration), and the car tax office (to deal with tax-related matters) and follow their instructions.

What you can do to find the stolen car as quickly as possible

- Write down vehicle identification number and registered number of your car so that you can immediately report these numbers to the police in case of theft.

What to do when you find a car that appears to be stolen

- Don't touch the car or open the doors even if the car is yours.
- Dial the police on 110 and follow their instructions.



You can buy a "3RD NUMBER™" sticker, an effective tool to prevent theft.

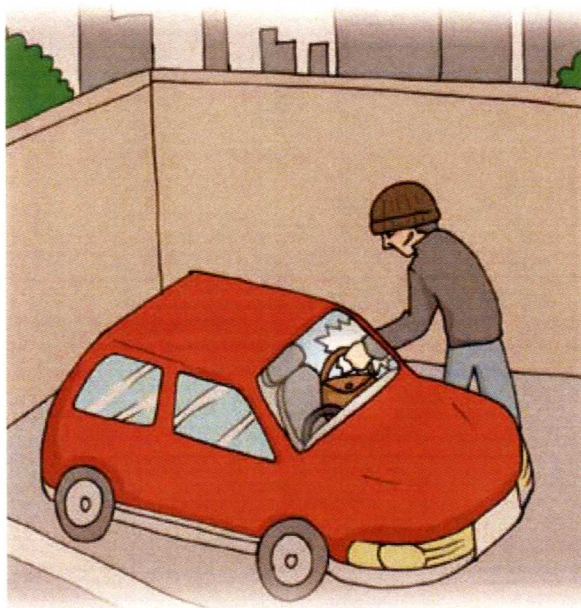
◇For inquiry, please contact:
Third Number Division

Shiga Automobile Service Promotion Association

☎077-585-2221

Car break-in theft, car accessory theft, and damage to car

Leaving valuable items in your car increases the risk of theft.



To avoid being involved

- Don't leave valuable items in your car when leaving the car even for a short while.
- Even if a bag or wallet you have left in your car contains no valuable items, a thief may think money is in it and break the window to steal it. Therefore, never leave your bag or wallet in your car.
- Select a highly visible parking lot where monitoring is constantly provided and which is brightly lit at night, and avoid on-the-street and other illegal parking.
- Cover the car navigation system, car audio system and other valuable devices, if any, with towels or the like to make them invisible from the outside.
- Equip your car with a security system that prevents thefts with a "sound and light" alarm.
- Put a cover over your car when parking to make valuable accessories and the inside of the car invisible from the outside.



If you are involved

- If you see a suspicious person looking into a car or about to steal car accessories, immediately dial the police on 110.
- Try to remember the features of the thief and the plate number of his car. You can take a photo of the thief with your mobile phone.
- Thieves may possibly carry weapons. So don't attempt to approach him/them alone, but call for help from people around you.



What to do afterwards

- Try not to touch the car as much as possible and report the incident to the police.
- If the window is broken, broken glass may shatter inside the car, so exercise caution when getting into the car.
- If your car navigation system and/or car audio system have been stolen, report its model name and manufacture number to the police.
- If your cash card and/or credit card have been stolen, immediately report the incident to the relevant financial institution or credit card company as appropriate.
- If your car is covered by theft insurance, contact the insurance company and follow their instructions.



What to do to prevent damage to your car

- Avoid on-the-street parking: park your car in a parking lot even for short periods.
- Put a cover over your car to protect it.